



19th January, 2021

Dear South Upwey Family,

Firstly, may I wish you all a very happy New Year and hope that this year brings joy and happiness to you all.

Secondly, I wish to apologise to all of you who have been trying to contact the club via email over the past few weeks. Something very strange has happened to our main email address (info@southupwey.netballclub.com) and it has not been working properly, sometimes with receiving emails but mainly with sending replies. Because of this, our usual filtering system (sorting of email to the relevant people) hasn't been working either and therefore most of you who sent refund forms have not been reimbursed as yet. For that, I humbly apologise and we will be going back through the emails manually to make sure that none of you get missed, but it will take us a little longer to sort through them than we first thought.

Whilst we're on the subject of fees, if you haven't been refunded yet, our Treasurer (Nicole) is happy to credit last year's fees as payment for this year's playing fees so all you'll have to do is pay your NVM (VNA) through the MDNA website (nominating South Upwey as your club) for this year. If this is an option you'd like to take up, please send an email to this address – southupwey.netball@gmail.com (this one works, I promise!) – and we'll sort it out at our end. If we don't hear from you, we'll send the refund amount as preferred. **Please be reminded that VNA must be paid prior to the commencement of our first training session on Wednesday the 10th of February.**

A couple of dates to note:

South Upwey Club Training is expected to start on **Wednesday, 10th Feb, 2021** (Teams & Times to be advised, but the expectation is the same times as last year).

MDNA Saturday Competition starts **Saturday 27th Feb, 2021** for grading games before having a week off for the Labour Day Weekend.

Announcements regarding teams and coaches will be forthcoming in the next week or so, so stay tuned for those.

We expect to have caught up on all of our outstanding correspondence by the end of this week, so we would appreciate your patience whilst we're working through it but if you have any queries, please feel free to get in touch using the southupwey.netball@gmail.com address and we'll respond as soon as we're able.

Here's to a much better year of high-quality netball at South Upwey!

Thanks again for all of your support.

Warm regards,

Geoff Allen
President - South Upwey Netball Club